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Goal 1: Create Response Plans for Disasters/All-Hazard/Large Scale Incidents	Due Date:	March 2023	Lead: Asst. C	hief Priorit	y: Medium
Objective A: Develop Planning Documents Consistent with City, County and Statewide Plans and Provide Training to	o all Members				
Identify probable large-scale events that will impact Silverton Fire District	STARTED	25%	50%	75%	COMPLETED
Review existing plans for applicability within SFD	STARTED	25%	50%	75%	COMPLETED
Develop any needed response plans, ensuring compatibility with existing regional plans	STARTED	25%	50%	75%	COMPLETED
Print documents for review by Fire Chief	STARTED	25%	50%	75%	COMPLETED
If approved, plan training with established standards with stakeholders and provide planning documents available to all members	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: A completed document will have been presented to the Fire Chief for consideration



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Strategic Goal 2: Improve Communications- Internal and External	Due Date:	October 2022	Lead: Office	Admin. Priorit	y: Medium
Objective A: Update Webpage					
Determine if the webpage can be updated in-house or contracted	STARTED	25%	50%	75%	COMPLETED
Generally Update the Fire District Webpage by August 1, 2022 to also include:	STARTED	25%	50%	75%	COMPLETED
a. Tab to secure pages for staff	STARTED	25%	50%	75%	COMPLETED
b. On-Line Calendar of events	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: The District Webpage will have been updated and on-line

NOTES: This goal is completed with ongoing monitoring

7/2022 Working with outside consultant, Streamline, to create a compliant, user friendly webpage. Currently working with demo. Reviewing quote and personalized services.

8/2022 Signed contract with Streamline. Onboard meeting September 9th with a go "live" date of 10/10/22.

10/2022 Website is online and will be monitored/updated on a regular ongoing basis.

Strategic Goal 2: Improve Communications- Internal and External	Due Date:	October 2022 & ongoing	Lead: Office	Admin. Priori	t y: Medium
Objective B: Establish and Implement External Communications via Various Means					
Research various methods of social media communications and present recommendations to the Fire Chief for approval by August 2022. This may include Facebook, Twitter, and other methods	STARTED	25%	50%	75%	COMPLETED
Provide regular news updates to local newspaper	STARTED	25%	50%	75%	ONGOING

^{*} Performance Measure: Approved social media and other public notices will have been in place and regularly updated

NOTES: This goal is completed with ongoing monitoring

8/2022 Emailed suggestions and recommendations for Chief Miles 8/16. Awaiting response and discussion.

9/2022 Focus will be on Facebook at this time due to limited staffing. Will consider campaign to announce new website to include local newspaper. Work with Chamber to announce upcoming events.



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10/2022 District will continue to advertise required legal announcements with local newspaper. Continue to release media stories to Flash Alert as well as Statesman Journal.

Strategic Goal 2: Improve Communications- Internal and External	Due Date:	October 2022 & Annually	Lead: Offi	ce Admin. F	Priority:	Medium
Objective C: Establish and Implement Internal Communications via Various Means						
Provide regular e-mail updates for Fire Board members prior to July 2022 and ongoing	STARTED	25%	50%	75%	6	COMPLETED
Consider the possibility of a quarterly membership newsletter and forward recommendations to the Fire Chief by August 2022	STARTED	25%	50%	75%	6	COMPLETED

^{*} Performance Measure: Recommendations for tasks 1-2 will have been referred to the Fire Chief for action, and if approved, implemented within 30-days of approval

NOTES: This goal is completed with ongoing monitoring

7/2022 Have developed newsletter layout, topics, and frequency. Awaiting final review and rollout.

8/2022 Newsletter will be released 2nd week of October and every quarter thereafter. Annual Newsletter to be considered for release in January/February of 2023.



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Strategic Goal 3: Provide for Consistent and Reliable Response to Emergencies	Due Date:	January 2023	Lead: Asst. C	hief Priori	ty: High
Objective A: Provide for consistent on-shift volunteer firefighter participation					
Determine interest among volunteers as well as suggested implementation model	STARTED	25%	50%	75%	COMPLETED
Evaluate and FLSA [Fair Labor Standards Act] and BOLI [Bureau of Labor and Industries] impacts if and when our volunteers may be considered as employees	STARTED	25%	50%	75%	COMPLETED
Develop standards for various volunteer on-shift positions [firefighter certs, apparatus operator, EMS, Officer, etc.] as well as expectations for those on-shift	STARTED	25%	50%	75%	COMPLETED
Determine numbers of on-shift personnel as it relates to apparatus capacity and living quarters capacity	STARTED	25%	50%	75%	COMPLETED
Develop shift schedules [12-hour, 6-hour, etc.]	STARTED	25%	50%	75%	COMPLETED
Adopt and implement an on-line shift scheduling program [this needs to coincide with any scheduled volunteer duty officer program]	STARTED	25%	50%	75%	COMPLETED
Determine any incentives for on-shift participation	STARTED	25%	50%	75%	COMPLETED
Schedule training opportunities for volunteers participating in an on-shift program	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: If approved, a volunteer on-shift firefighter program will have been implemented and monitored

Strategic Goal 3: Provide for Consistent and Reliable Response to Emergencies	Due Date: N	March 2024	Lead: As	st. Chief	Priority:	Medium
Objective B: Explore Options for Rural Quick Response Models						
Research and Identify various Rural Quick Response models and present options and recommendations to the Fire Chief by February 2023	STARTED	25%	50%	75	%	COMPLETED



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Strategic Goal 3: Provide for Consistent and Reliable Response to Emergencies	Due Date: N	1arch 2024	Lead: Asst. Chief Prio		y: Medium
Objective B: Explore Options for Rural Quick Response Models					
Fire Chief considers budget and operational impacts of recommendations presented	STARTED	25%	50%	75%	COMPLETED
If decision is made to proceed with a Rural Quick Response model is made, an implementation timeline will be created, including any capital purchases, training, scope of duties and scheduling	STARTED	25%	50%	75%	COMPLETED
Invite scenario participants for various scenarios	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Various Rural Quick Response Models will have been evaluated and presented to the Fire Chief for consideration, and if approved, the process to implement will have been implemented

NOTES:

Strategic Goal 3: Provide for Consistent and Reliable Response to Emergencies	Due Date: A	ugust 2022	Lead: Asst. Ch	nief Priorit	y: High
Objective C: Explore Options to Enhance the Resident Volunteer Program, Including Supervision					
Identify issues/topics that need to be addressed in enhancing the Resident Volunteer Program	STARTED	25%	50%	75%	COMPLETED
Research duties, expectations, standards and supervision from Resident Volunteer Programs from similar Fire Districts	STARTED	25%	50%	75%	COMPLETED
Draft Resident Volunteer Program parameters and present to Fire Chief for consideration by August 2022	STARTED	25%	50%	75%	COMPLETED
Implement revised Resident Volunteer Program	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: If options approved, a revised Resident Volunteer Program will have been implemented

NOTES: This goal is completed with ongoing monitoring



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Strategic Goal 3: Provide for Consistent and Reliable Response to Emergencies	Due Date: Ja	nuary 2023	Lead: Asst. C	hief Priorit	y: High
Objective D: Explore Options to Make the Duty Officer Program Sustainable & Add a Duty Scheduling App or Program	am				
Create Duty Officer calendar coordinated with a duty scheduling application or program	STARTED	25%	50%	75%	COMPLETED
If desired, identify scheduling apps or programs that are compatible with current or anticipated RMS programs	STARTED	25%	50%	75%	COMPLETED
Recommend best options to Fire Chief along with initial and continuing costs	STARTED	25%	50%	75%	COMPLETED
Provide overview training for all Silverton Fire District members	STARTED	25%	50%	75%	COMPLETED
Implement and monitor program	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Volunteer Officer Shift Program will have been implemented



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Strategic Goal 4: Continue to Develop Volunteer Recruitment and Retention Programs	Due Date:	January 2023	Lead: Recruite	er Priorit	y: High
Objective A: Develop and Implement Targeted Recruitment Programs					
Establish targeted numbers for volunteers at each station as well as standards [and possible various roles for volunteers: support, pub ed, tender operators, etc].	STARTED	25%	50%	75%	COMPLETED
Evaluate successes of various recruitment methodologies, both in numbers of volunteers recruited as well as success rates in completing initial training and retention	STARTED	25%	50%	75%	COMPLETED
Establish acceptance methodologies [interviews and backgrounds]	STARTED	25%	50%	75%	COMPLETED
Determine appropriateness of open recruitments vs. timelines to coincide with academy dates	STARTED	25%	50%	75%	COMPLETED
Provide a document that could be used by successors with regard to Volunteer Recruitment for Silverton Fire District	STARTED	25%	50%	75%	COMPLETED
Procure any needed equipment needed for the program	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Targeted Volunteer Recruitment Programs will have been implemented, a document outlining the programs will have been developed, and regular reports are being made with regard to the performance of the recruitment programs.

Strategic Goal 4: Continue to Develop Volunteer Recruitment and Retention Programs	Due Date: Ju	ıly 2023	Lead: Recruit	er Priorit	y: Medium
Objective B: Develop and Implement Volunteer Firefighter Incentive and/or Retention Programs					
Determine reasons for current volunteers entering and/or staying with the programs [college students, volunteers seeking experience for careers, members looking to [give back to the community], as well as anticipated length of service to Silverton Fire District	STARTED	25%	50%	75%	COMPLETED
Determine if current incentives are meeting the needs of current or anticipated volunteers, or if losing volunteers to	STARTED	25%	50%	75%	COMPLETED



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Strategic Goal 4: Continue to Develop Volunteer Recruitment and Retention Programs	Due Date: Ju	uly 2023	Lead: Recruit	er Priorit	y: Medium
Objective B: Develop and Implement Volunteer Firefighter Incentive and/or Retention Programs					
other Fire Districts					
Research incentive/retention programs in place by similar Fire Districts as well as reviewing the National Volunteer Fire Council reports on volunteer retention for applicability to Silverton Fire District	STARTED	25%	50%	75%	COMPLETED
Make recommendations, including any budget impacts to the Fire Chief by March 2023	STARTED	25%	50%	75%	COMPLETED
Implement revised programs, if any	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Volunteer Incentive and/or Retention programs will have researched and if adopted, been budgeted and implemented



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Strategic Goal 5: Plan for Community Growth in Relation to Fire Station Locations and /or Remodels-Additions	Due Date:	March 2025	Lead: Fire Chie	ef Priori	ty: High
Objective A: Conduct a Study with Relation to Fire Station Locations relating to current/desire service levels and ex	pected Commu	inity Growth			
Determine if this project should be done in-house or contracted to a consultant	STARTED	25%	50%	75%	COMPLETED
If a consultant is desired, prepare a RFQ for scope of work, timelines and budget estimates	STARTED	25%	50%	75%	COMPLETED
Regardless of whether the work is done in-house or contracted:					
Establish standards for response times and resource deployment with regard to ISO, NFPA Standards, and resources available to Silverton Fire District [ties in with a Standard of Cover]	STARTED	25%	50%	75%	COMPLETED
Working with the Cities and County, develop the best estimate of growth, both residential and commercial within the Fire District in the next 10 years	STARTED	25%	50%	75%	COMPLETED
Using growth data and expected location density of calls, develop report/map of projected needed facilities	STARTED	25%	50%	75%	COMPLETED
Determine if existing facilities are adequate for current and future needs, and if changes need to be made, make best recommendations	STARTED	25%	50%	75%	COMPLETED
Determine timelines and financing needs for improving facilities	STARTED	25%	50%	75%	COMPLETED
Report and recommendations are provided to the Fire Board for consideration, and if adopted, implementation timelines are developed.	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: A Master Plan relating to Fire Station locations and facilities will be in place



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Strategic Goal 6: Provide for Reliable Internet Connectivity and Access at All Stations	Due Date:	September 2022	Lead: Fire Chi	ef Priorit	y: High
Objective A: Provide for Reliable Internet Connectivity and Access at All Stations					
Determine most appropriate internet access provider and system for each Fire Station	STARTED	25%	50%	75%	COMPLETED
Budget and install internet connectivity at each station	STARTED	25%	50%	75%	COMPLETED
Ensure internet access for members at each Fire Station	STARTED	25%	50%	75%	COMPLETED
Provide for computer hardware and access at each Fire Station	STARTED	25%	50%	75%	COMPLETED
Determine needed software needed at each Fire Station and install and if needed, train personnel on how to operate software	STARTED	25%	50%	75%	COMPLETED
Procure any needed equipment needed for the program	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Internet Connectivity and access is provided at each Fire Station, along with needed software for incident reporting and other Fire District business

NOTES:

Internet service has been established at all station except for Station 9. We have consulted with Alyrica and after testing at the location, is was not feasible to provide coverage at Station 9. We are currently looking at some other providers, but would be a budget impact that needs to be accounted for.

Additional computer hardware is being purchased for Stations 2 & 3 ESO rooms software implemented last spring and training is on-going throughout the District.



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Strategic Goal 7: Enhance Officer Development Training	Due Date:	September 2022	Lead: Asst. Cl	nief Priorit	t y: High
Objective A: Develop, Schedule and Provide Leadership Training					
Identify areas in which initial topics should be addressed	STARTED	25%	50%	75%	COMPLETED
Conduct training and forums on a regular basis	STARTED	25%	50%	75%	COMPLETED
Evaluate effectiveness of the program and update as needed	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Leadership expectations and training forums will have been established and ongoing

NOTES: This goal is completed with ongoing monitoring

Strategic Goal 7: Enhance Officer Development Training	Due Date:	September 2022	Lead: Asst. Ch	nief Priorit	y: High
Objective B: Develop and Provide Tactical and Incident Management Training and Exercises on a Regular Basis					
Identify standards, topics and a regular schedule in which training and exercises will occur	STARTED	25%	50%	75%	COMPLETED
Identify target hazards and various types of incidents in which Officers would be expected to manage	STARTED	25%	50%	75%	COMPLETED
Conduct training and exercises and update based on identified needs and feedback from officers	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Training will have been developed to meet identified standards and a regular schedule is in place

NOTES: This goal is completed with ongoing monitoring



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Strategic Goal 7: Enhance Officer Development Training	Due Date:	March 2023	Lead: Asst. C	hief Priorit	y: High
Objective C: Provide for a Fire Officer Development Training on a Regular Basis					
Establish and adopt standards and expectations for Volunteer Officers	STARTED	25%	50%	75%	COMPLETED
Identify, adopt or create a curriculum to meet the adopted standards for Silverton Fire District	STARTED	25%	50%	75%	COMPLETED
Schedule and provide any pre-requisite training for potential officers prior to the Fire Officer Development training	STARTED	25%	50%	75%	COMPLETED
Evaluate the program and update as needed	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Fire Officer standards, curriculum and schedule will be in place and initial training will be underway



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Strategic Goal 8: Explore Options and Implement Measures to Improve Emergency Medical Response within Silverton Fire District	Due Date:	May 2023	Lead:	Asst. Chi	ief Priorit y	y: Medium			
Objective A: Encourage and Offer Emergency Medical Responder Courses and Certification for all Members and Sponsor Emergency Medical Technician Courses and Certification as the Budget Allows									
Schedule an EMR course annually for all members- members encouraged to obtain EMR certification as a minimum EMS level	STARTED	25%	50%	%	75%	COMPLETED			
EMT course schedules will be published and members encouraged to attend	STARTED	25%	50%	%	75%	COMPLETED			
EMR and EMT re-certification classes are scheduled throughout each year as part of the regular drill program	STARTED	25%	50%	%	75%	COMPLETED			

^{*} Performance Measure: EMR Courses will have been scheduled and EMT Courses and Certifications are sponsored and included in the annual operating budget if feasible



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Strategic Goal 9: Continue to Provide for Cross-Training Activities with Allied Agencies	Due Date:	January 2023	I eau.	ining Priorit mittee	y: High
Objective A: Provide Cross-Training Activities with Allied and Technical Service Providers to Better Increase Awareness and	Support				
A roster of allied and technical service providers will be created	STARTED	25%	50%	75%	COMPLETED
Contact with each agency and a mutual date/time will be scheduled on an annual basis	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Cross Training Activities will be scheduled on the training calendar on an annual basis



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Strategic Goal 10: Continue to Delegate Administrative Tasks where Feasible	Due Date:	June 2023 & ongoing	Lead: Office	Admin. Priorit	y: Medium
Objective A: Continue to Delegate Administrative Tasks where Feasible					
Compile list of administrative tasks and/or programs that could be delegated	STARTED	25%	50%	75%	COMPLETED
Explore options for additional assistance such as volunteers, work study students, grant funded resources, etc.	STARTED	25%	50%	75%	COMPLETED
Provide report and recommendations to the Fire Chief and implement as appropriate	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: Administrative duties will have been reviewed for suitability for delegation and tasks/programs will be delegated to others where feasible



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Strategic Goal 11: Encourage Internal Medical Evaluations Program	Due Date:	March 2023	Lead: Asst. C	hief Priorit	y: High
Objective A: Implement Internal Medical Evaluations Program					
Research OR-OSHA requirements along with NFPA and Health Physician recommendations	STARTED	25%	50%	75%	COMPLETED
Determine which portions are mandatory vs. voluntary for all members	STARTED	25%	50%	75%	COMPLETED
Program is developed, budgeted and scheduled	STARTED	25%	50%	75%	COMPLETED

^{*}Performance Measure: An appropriate medical evaluations program will be implemented



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Strategic Goal 12: Develop a Succession Plan for the Fire Chief and Assistant Fire Chief Positions	Due Date: Ja	nuary 2023	Lead: Fire Ch	ief Priorit	y: High
Objective A: Develop a Succession Plan for the Fire Chief Position					
Review job duties and propose any changes to the Fire District Board of Directors	STARTED	25%	50%	75%	COMPLETED
Revised job descriptions are created and approved	STARTED	25%	50%	75%	COMPLETED
Written plan includes a timeline and actions for either in-house interim position or contract with outside person on agency such as Special Districts Association of Oregon	STARTED	25%	50%	75%	COMPLETED
Written plan is presented to the Fire District Board of Directors for action	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: A succession plan will have been developed and presented to the Fire District Board of Directors



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Strategic Goal 13: Create a Standard of Cover Document	Due Date: Ju	Due Date: July 2023 Lead: Fire Chief		ief Priorit	y: Medium
Objective A: Create a Standard of Cover Document					
Determine standards that will apply [such as NFPA 1710 or 1720] along with ISO recommendations as well as past ratings	STARTED	25%	50%	75%	COMPLETED
Establish scope of the Standard of Cover	STARTED	25%	50%	75%	COMPLETED
Determine if project can be completed in-house with existing staff or volunteers; or if project should be contracted out	STARTED	25%	50%	75%	COMPLETED
If contracted, an RFP is created and vendors are solicited	STARTED	25%	50%	75%	COMPLETED
Program underway by January 2023	STARTED	25%	50%	75%	COMPLETED
Standard of Cover document is reviewed and action taken by the Fire Chief and Fire District Board of Directors	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: A Standard of Cover document will have been created and adopted



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Strategic Goal 14: Provide Strategic Plan Updates to the Fire Board and Members on an Annual Basis	Due Date:	October 2023 or as requested	Lead: Fire Ch	ief Priorit	y: Medium
Objective A: Provide Strategic Plan Updates to the Fire Board and Members on an Annual Basis					
Status reports from staff will be provided to the Fire Chief as requested	STARTED	25%	50%	75%	COMPLETED
A written summary of progress will be provided to the Fire Board as directed or on an annual basis as a minimum	STARTED	25%	50%	75%	COMPLETED
A written summary will be provided to all Fire District members at least annually	STARTED	25%	50%	75%	COMPLETED

^{*} Performance Measure: The Fire Chief will have provided a status report on accomplishments within the Strategic Plan on an annual basis as a minimum